

Registration Policy

1. Introduction

This document describes the registration policy for the 2024 edition of the Montreal Beneva Marathon. The term "Participant" refers to a person who has registered for one of the events of the Marathon Beneva de Montréal, the term "Event" refers to the Marathon Beneva de Montréal and the term "Organization" refers to the Courons Montréal team, operator of the Marathon Beneva de Montréal.

By registering for the Event, the Participant acknowledges having read this policy and having accepted its content. If a Participant is a minor, the parent or legal guardian acknowledges having read and agreed to this policy.

If you have any questions or require additional information regarding this policy, please contact us at info@mtlmarathon.com.

This policy was published on October 27, 2023. For registrations during the pre-sale period from September 22 to October 9 2023, the 2023 policy remains applicable. This policy was revised on February 29, 2024. The new additions are marked in **orange** and concern the virtual race.

In the event of a discrepancy between the English and French texts of this policy or in the event of a dispute, the French text shall apply.

2. Registration

Registration for the Event is done exclusively via the Race Roster registration platform. A Participant who has not duly registered for the Event via the platform will be disqualified and will not be able to take part in the Event. It is not permitted to transfer participation in the Event to another Participant without using the registration platform to do so. For more details, please see section 4.

3. Bibs pick-up

Bib pick-up will take place prior to your race day at the Expo-Marathon. No bibs can be picked up on the morning of your event. **Participants in virtual events do not need to pick up a bib at the Marathon Expo.**

4. Deadline dates

The deadline for changes and transfers is September 1st.

These deadlines are subject to change without notice by the Organization, regardless of the reason for this decision (races are full, limited event capacity, etc.). The Organization encourages you to register as soon as possible.

5. Transfer of registration to another individual

The Organization accepts registration transfers between Participants provided that the transfer is made before the transfer deadline and that the transfer is made via the Race Roster registration platform. For any registration transfer request, an administration fee of \$18 will be charged to the new Participant only. It is not possible to transfer your registration and change your event in the same transaction. In this case, you will have to make a registration transfer request and then a change of event request.

6. Change of race

The Organization accepts race changes (e.g. from 10 km to 5 km) provided that the change is made before the deadline and that the event to which the change is desired has not reached capacity.

For all event change requests, a \$18 administration fee will be charged to the Participant. In addition, the Participant will be required to pay any difference between the price originally paid (including promo code) and the price of the new event at the time of transfer. In the event that the price of the new event is less than the price of the original event, no refund will be made and the \$18 administration fee will be charged.

7. Reimbursement and deferral

Registrations are generally non-refundable. It is possible, at the time of registration, to purchase an additional protection policy that covers several situations where the Participant is unable to take part in the event (see point 10). In the event of exceptional circumstances, we invite you to contact us to evaluate your options.

The Organization is not responsible for errors made by the Participant when registering (e.g. wrong choice of event). The error can be corrected through the procedures already in place (e.g. change of event). In this case, the applicable fees will be charged.

Pregnant women will be able to request a deferral of their registration for the 2025 edition of the event.

8. Cancellation of the event

In case of complete or partial cancellation of the Event for any reason (e.g. dangerous weather conditions, terrorist acts, pandemic), registrations are not refundable. In the event of an exceptional situation that requires the cancellation of the Event, the Organization will evaluate the possibilities of refund, postponement, alternative solutions (e.g. virtual race), but at no time will be obliged to implement such an alternative.

In all circumstances, donations are given directly to the organization and are irrevocable (non-refundable.)

The event cancellation clause does not apply to virtual participation events. Virtual races would not be cancelled/rescheduled in the event that the physical Event is cancelled or rescheduled.

9. Participant's Obligations

It is the Participant's responsibility to comply with the requirements of the Organization and public authorities in order to take part in the Event. At no time will the Organizer reimburse a Participant who is unable to meet the requirements for entry to the Event.

10. Race Roster Enhanced Refund Protection

The Organization offers the Participant the possibility of subscribing to the Race Roster Enhanced Refund Protection (and administered by Protech). This protection covers certain situations (illness, mechanical breakdown, loss of employment, COVID-19, etc.) that would prevent a Participant from taking part in the Event. Details of these situations are [available here](#).

In the event of cancellation of the Event by the Organization, this plan is not applicable. This reimbursement plan only covers situations where the Participant is unable to take part in the Event. Furthermore, in the event of a complete cancellation of the Event, this plan is non-refundable. Like transaction fees, Race Roster Enhanced Refund Protection fees are collected directly by Race Roster. Therefore, the Organization cannot refund amounts it does not collect.

11. Results

Race results will be available in real time on the weekend of the event. All timing questions and requests for corrections should be directed to [Sportstats](#), the official event timekeeper. Non-recording of time for any reason (e.g. defective chip) is not grounds for refund.

In accordance with Athletics Canada guidelines, a gender-neutral category is offered at registration. However, only the MEN and WOMEN categories will be considered for awards (podium and age group) and record recognition.

Eligibility rules for each category are defined in Athletics Canada's [Policy on Transgender and Gender Diversity Inclusion](#).

Virtual race results will be available on Race Roster.

12. Disqualification (DSQ)

The Organization reserves the right to disqualify any Participant for the following reasons:

- Participant running under an identity that is not his/her own
- Non-compliance with the sporting rules of the Event
- For any dangerous or unsportsmanlike behavior
- For any disrespectful behavior towards other participants, volunteers or employees of the organization
- For any other reason at the discretion of the Organization or the stewards

In case of disqualification, the Participant will have to leave the Event immediately, will not be reimbursed and will have no result. The decision to disqualify is final and without appeal. It is important to note that a disqualification is different from a participant who abandons (commonly known as DNF [Did not finish]) for medical reasons, failure to meet time limits or for other reasons that cause him/her to abandon the event of his/her own decision.

13. Time limit

In order to guarantee the safety of each participant, a time limit is imposed during each race of the Event. The time limit for each race is indicated on the web page dedicated to each race. A Participant who is unable to keep up with the minimum pace required to meet the time limit will be given the mention of abandonment (DNF).

The Participant will then be invited to return to the finish site with the sweep vehicle. In the event that a Participant does not wish to be escorted to the finish site, he/she acknowledges that he/she is no longer part of the Event and releases the Organization from any responsibility. A Participant who would continue to follow the course will have to do so while respecting the rules of the road (walk on the sidewalk, respect traffic lights, etc.) and without support from the Organization (refreshment stands will be closed, signs will be removed, etc.).

The time limit does not apply to virtual races.

14. Loss and theft

Under no circumstances can the Organization be held responsible for any loss and/or theft that may occur during the Event. This also applies to the gear check service.

15. Special provisions for virtual races

Registration for the virtual races does not give access to the physical Event (September 20 to 22).

Participants must complete their event between September 1 and 30. The Participant must complete his or her event in one go (one activity) and submit proof of participation when registering his or her time.

Rider kits will be shipped no later than after the event period (September 1 to 30).

The Participant will be responsible for entering the correct shipping address when registering. The Participant will be responsible for any additional shipping charges in the event that his or her address is incorrect. The Participant is also responsible for any customs charges.

16. Modification to the registration policy

The Organization reserves the right to change this registration policy without notice.